

Dylann Van Berkum

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April 25, 2022

Dr. Elizabeth Pitts
Director of Career & Calling
Northwestern College
101 7th St. SW
Orange City, IA 51041

Dear Dr. Pitts,

I am excited to submit my application for the Franken Fellow: Peer Career Mentor position in the Compass Center at Northwestern College. I would be a great fit for this position because of my background in elementary education and my love for helping others. I would enjoy using my skills and experience in customer service, communication, mentorship, and teamwork to make a positive impact on the students with whom I work, while learning new skills and preparing myself for a future teaching and administrative career.

My experience as an Assistant Manager at Pizza Ranch has prepared me for the role of Franken Fellow. While serving at Pizza Ranch, I learned many customer service and communication skills. When mistakes happen, as they often do in a restaurant setting, my role is to remedy the situation as smoothly and quickly as possible. For instance, if a customer does not receive his or her entire order, my job is to step in, identify the miscommunication or error, and make the customer as happy as possible. I also exercise strong communication skills when working alongside a diverse group of fellow employees, especially as we collaborate to achieve a common goal.

In addition to gaining customer service and communication skills through my managerial role at Pizza Ranch, I also learned the value of mentorship and teamwork through my campus roles as a NEXT Program Mentor and as a member of the Northwestern College football team. As a NEXT mentor, I interacted daily with my mentee, including him in activities outside of school that I participate in, not only because I'm his mentor, but also because I enjoy spending time with him. On the Northwestern College football team, I embrace the opportunity to be a part of the Red Raider family and take pride in the way we work together to bring our best to the field and the campus.

I am excited for what I will contribute to the Compass Center team and this position. Please contact me at 605-XXX-XXXX or email me at xxxxx@nwciowa.edu if you have any further questions. Thank you for your consideration.

Sincerely,

Dylann Van Berkum